

DAN MCCABE

335 ASHLEY LN, CINCINNATI, OH, 45215

Summary for 06/25/2014

Account # 5137720772089

Last-Month-Total-Due: \$78.73
 Payment Received: \$-78.73
 Current Adjustments : \$0.00
 Past-Due-Charges: \$0.00

Current Charges: \$78.72
Total Amount Due: \$78.72

[Make A Payment](#)

Due by 7/16/2014

Payment Amount After Due Date: \$85.32



CINCINNATI BELL TELEPHONE

06/25/2014 to 07/24/2014

Qty	Description	Charge/Credit
	Monthly Service	\$33.50
1	Bundle W/Local & Internet	\$0.00
1	911 Charge	\$0.12
1	Relay/TDD Service Surcharge	\$0.02
1	Lifeline Recovery Surcharge	\$0.08
1	Residence Line	\$0.00
1	Federal Access Charge	\$5.28
1	Home Phone Pak-Lite	\$28.00
	Other Charges and Credits	\$0.88
Universal Service Fund	.88 2C-01	
Federal Tax		\$1.00
State Tax		\$2.32
Total		\$37.70



CINCINNATI BELL ANY DISTANCE

06/25/2014 to 07/24/2014

Qty	Description	Charge/Credit
	Itemized Calls	\$10.29
5137720772	JUN 1 Carrier Subscription .99 4A-01	
5137720772	JUN 10 Unlimited Bundle Credit 3.00CR 4A-02	

5137720772	JUN 10	Homepak Unlimited Bundle	10.00	4A-03
5137720772	JUN 10	Admin. Recovery Fee	.48	4A-04
5137720772	JUN 10	Universal Svc Fund 16.6%	1.82	4A-05
5137720772	JUN 10	TOTAL CALLS 6		
5137720772	JUN 10	TOTAL MIN 17.00		

For questions on Cincinnati Bell Any Distance calls,
please call 513 565-2210.

Total Itemized Calls (excl tax) 10.29

Federal Tax \$0.04

State Tax \$0.69

Total \$11.02



ZOOMTOWN

06/25/2014 to 07/24/2014

Qty	Description	Charge/Credit
	Monthly Service	\$30.00
1	ZoomTown High Speed Internet	\$30.00
Total		\$30.00

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Legal Notices

Customer Service

For Residential Customer Service dial: 513-565-2210 or 1-866-565-2210 toll free
Monday-Friday 7:30am - 7:00pm

For Business Customer Service dial: 513-566-5050 or 1-866-279-9322 toll free
Monday-Friday 8:00am - 5:00pm

TDD/TTY customers may dial: 513-241-2899 or 1-800-261-9837 toll free
Saturday 7:30am - 1:00pm

Payment Procedures

A return envelope is included with each monthly bill. Please enclose the payment page with your remittance. Write your telephone number on your check or money order. If the return envelope is not available, use one of the following:

For Cincinnati Bell Telephone, address your payment to:

Cincinnati Bell Telephone
PO BOX 748003

Cincinnati, OH 45274-8003

For Cincinnati Bell Wireless, address your payment to:

Cincinnati Bell Wireless
Post Office Box 748002
Cincinnati, OH 45274-8002

If you currently view your bill online and do not wish to pay your bill online, you can print a copy of your bill and pay it by mail. Please enclose the Remit portion of your bill located at the top of your bill. Write your telephone number on your check or money order and submit your payment to the appropriate address above.

Question/Complaint Procedures

If you think you have been incorrectly billed, you should call Cincinnati Bell at the following numbers within 60 days. A call to the Business office will initiate a billing review. Invoices for non-regulated services not disputed within 60 days may not be subject to dispute thereafter. Communications concerning disputed amounts, including an instrument tendered as full satisfaction of the debt, must be sent to Cincinnati Bell PO Box 2301, Supervisor RPC 103-1100, Cincinnati, OH 45201. Residence customers can call Cincinnati Bell at 513-565-2210 or 1-866-565-2210 toll free; while business customers can call 513-566-5050 or 1-866-279-9322 toll free. TTY customers can call 513-241-2899 or 1-800-261-9837 toll free. If after contacting our Business Office, you are unable to resolve your concern, you may write us at Customer Service Manager, P.O. Box 693, Cincinnati, OH 45201-0693 or call 513-565-6005 (1-800-768-3147).

If your complaint is not resolved after you have called Cincinnati Bell, or for general utility information, Ohio residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov. Residential customers may also contact the Ohio Consumers Counsel (OCC) for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Indiana and Kentucky customers please refer to the Customer Guide section of your Cincinnati Bell Telephone White Pages directory.

900-Number Call Rights

Cincinnati Bell Telephone bills for 900-number calls provided by information service companies. Your 900-number call rights are defined in the federal Telephone Disclosure and Dispute Resolution Act (TDDRA) of 1992.

If you think you've been incorrectly billed for a 900-number call, you should call Cincinnati Bell Telephone at the numbers listed above within 60 days. A call to our office will initiate a billing review. You may withhold paying any disputed amount during this review and no collection activity will occur. Also, since 900-number calls are non-communication services, your local or long-distance telephone service cannot be disconnected or interrupted for non-payment of these calls. You have a right not to be billed for any 900-number service that is not in compliance with federal laws and regulations.

When you call, Cincinnati Bell Telephone may remove the 900-number charges from your bill. If the information provider later determines that the charges are legitimate, the provider then has the option to pursue collection for the call. The provider also has the right to block your access to 900-number services if you fail to pay legitimate charges.

You can block access to 900-numbers from your phone by simply calling our office. There is no monthly charge for this service, and installation charges are free for all new telephone customers who order within 60 days of receiving telephone service.

Billing Name and Address Information

If your telephone number is listed in our White Pages directory and you accept a collect or third-party call placed through a company other than Cincinnati Bell Telephone, we must provide your billing name and address to that company so they can bill you. The Federal Communication Commission's rules state this information also can be used for verification of service orders of new customers; identification of customers who have moved to a new address; fraud prevention and similar non-marketing purposes.

If you have a non-published number and would prefer that Cincinnati Bell Telephone withhold your billing name and address information, please contact your customer service representative with that request. Customers with non-published numbers who do not contact our Business Office within 30 days after receiving this notice authorize Cincinnati Bell Telephone to release such information. If you request this billing name and address information be withheld, you will be prohibited from accepting third-party or collect calls for that number.

Non-payment of Non-regulated Services

Non-payment of non-regulated services may result in disconnection or restriction of these services and may be subject to collection actions.

Non-payment of Long Distance Services

Non-payment of long distance services may result in disconnection or restriction of these services and may be subject to collection actions.